

# Library as Service

Parallax Information Consulting  
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Presented by  
Sarah Sutherland

- (1) About me**
- (2) Library as service**
- (3) Courthouse libraries**
- (4) What it looks like**
- (5) Looking to the future**

# About Me

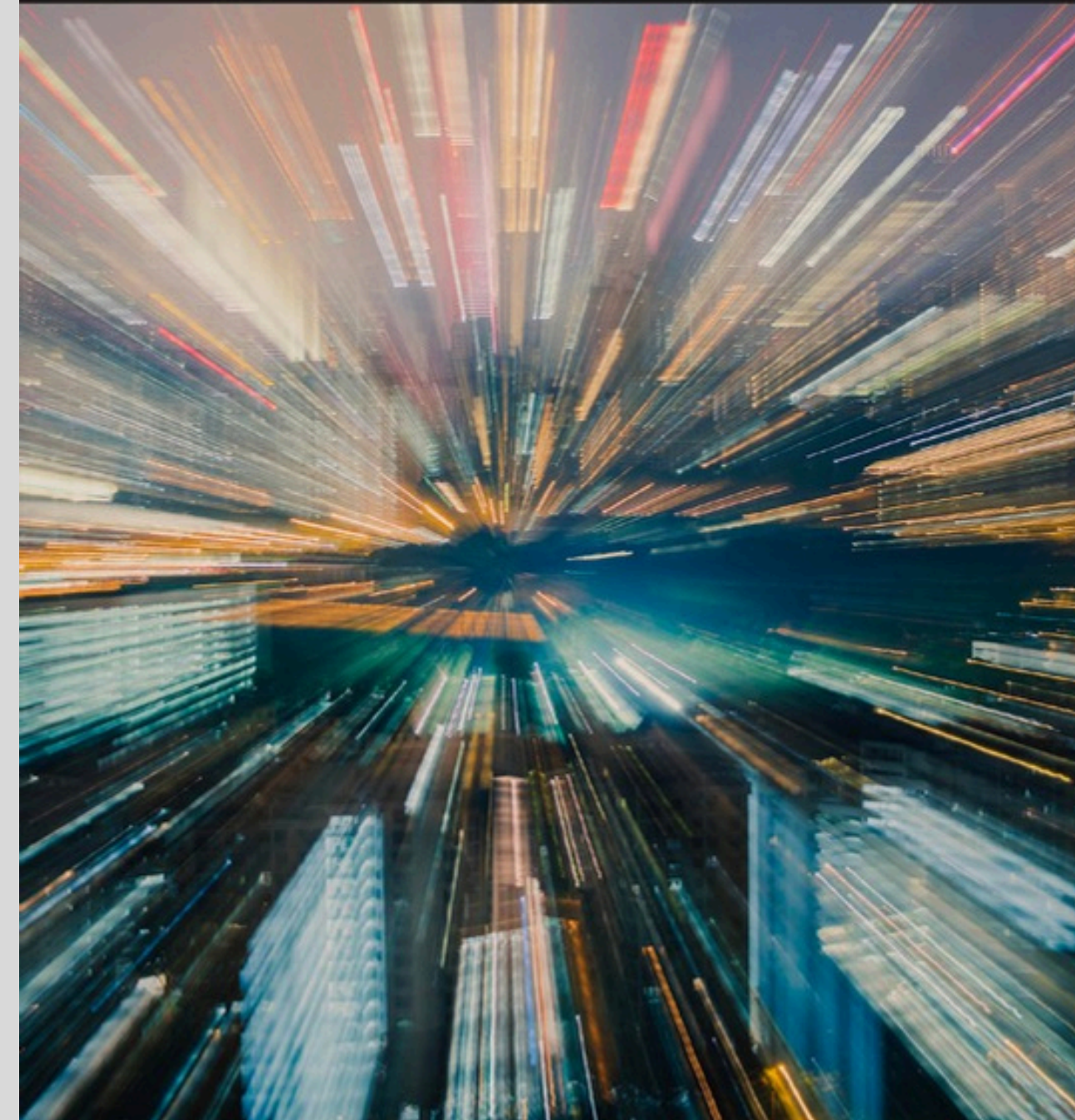
Consultant focusing helping legal organizations use quantitative methods

Interested in law and data and how they can be applied in libraries and other organizations

PhD student at the University of Edinburgh

(1)

Sarah A. Sutherland  
**Legal Data and  
Information in Practice**  
How Data and the Law Interact





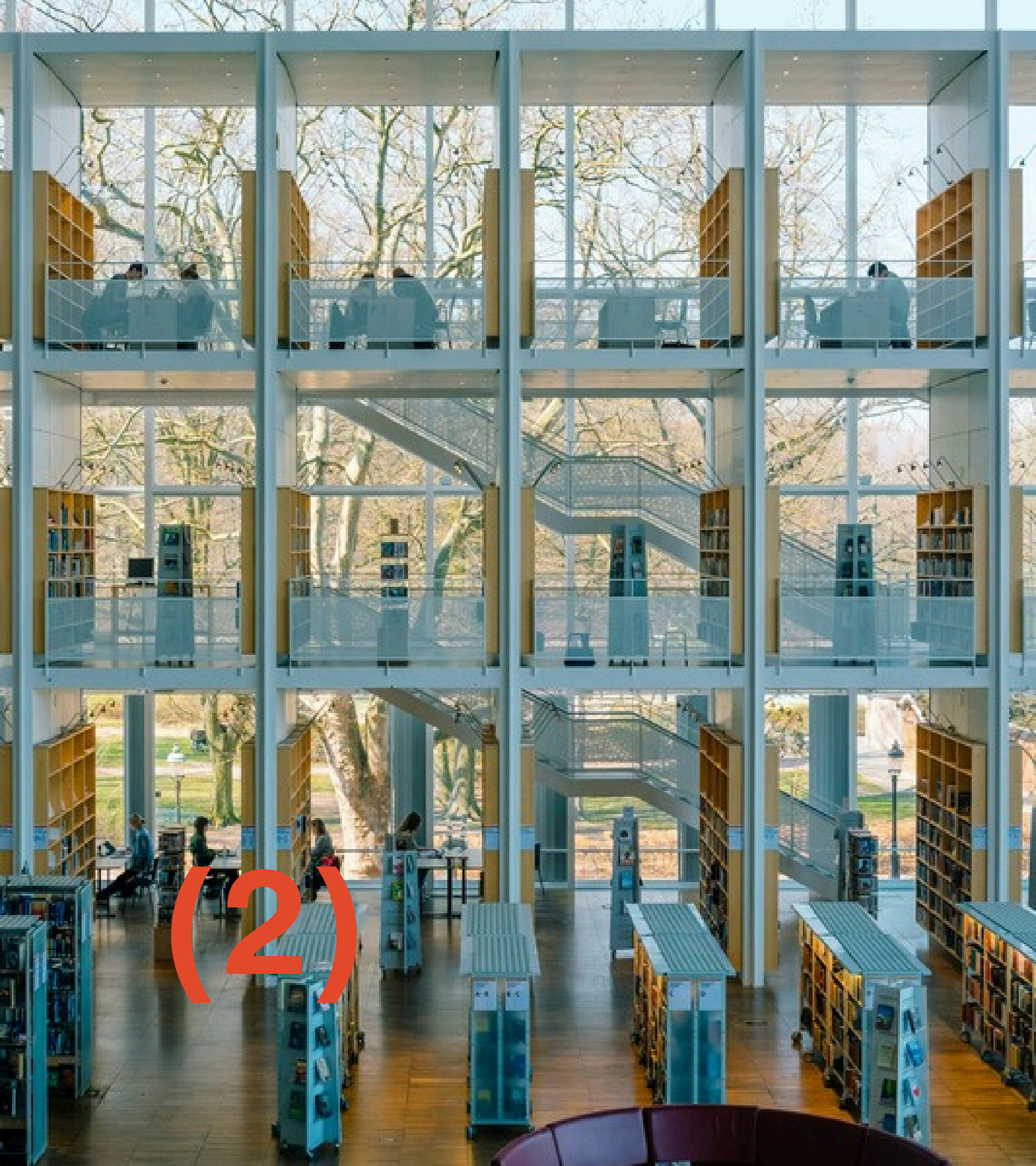
# Library as service

(2)

**Every library is a  
service provider**

**(2)**





(2)

**Modeling thinking  
about what a  
library does on  
what users need,  
not on  
maintenance of  
physical locations  
and collections.**

**This includes  
access to physical  
libraries and  
collections if that's  
what users need!**



**Shift from thinking about  
libraries as collections or  
places to thinking about them  
as information systems**

**(2)**

An aerial photograph of a modern, circular park. The park features a central pond with a decorative, multi-lobed fountain in the middle. Surrounding the pond is a wide, light-colored walkway. The park is landscaped with green grass, various trees, and shrubs. Two large, curved walkways extend from the central area towards the edges of the frame. The overall design is symmetrical and modern.

# Innovation

(3)





**The flows of  
information have  
changed since  
1879**

**(4)**



# Types of innovation in libraries

(3)

**Program**  
(access and use oriented)

**Process** (efficiency and effectiveness driven)

**Partnerships** (internal and external)

**Technology**  
(web-based, assistive, and artificial intelligence)



(3)

**Technical  
services are  
public  
services**

# Looking to the future

(5)

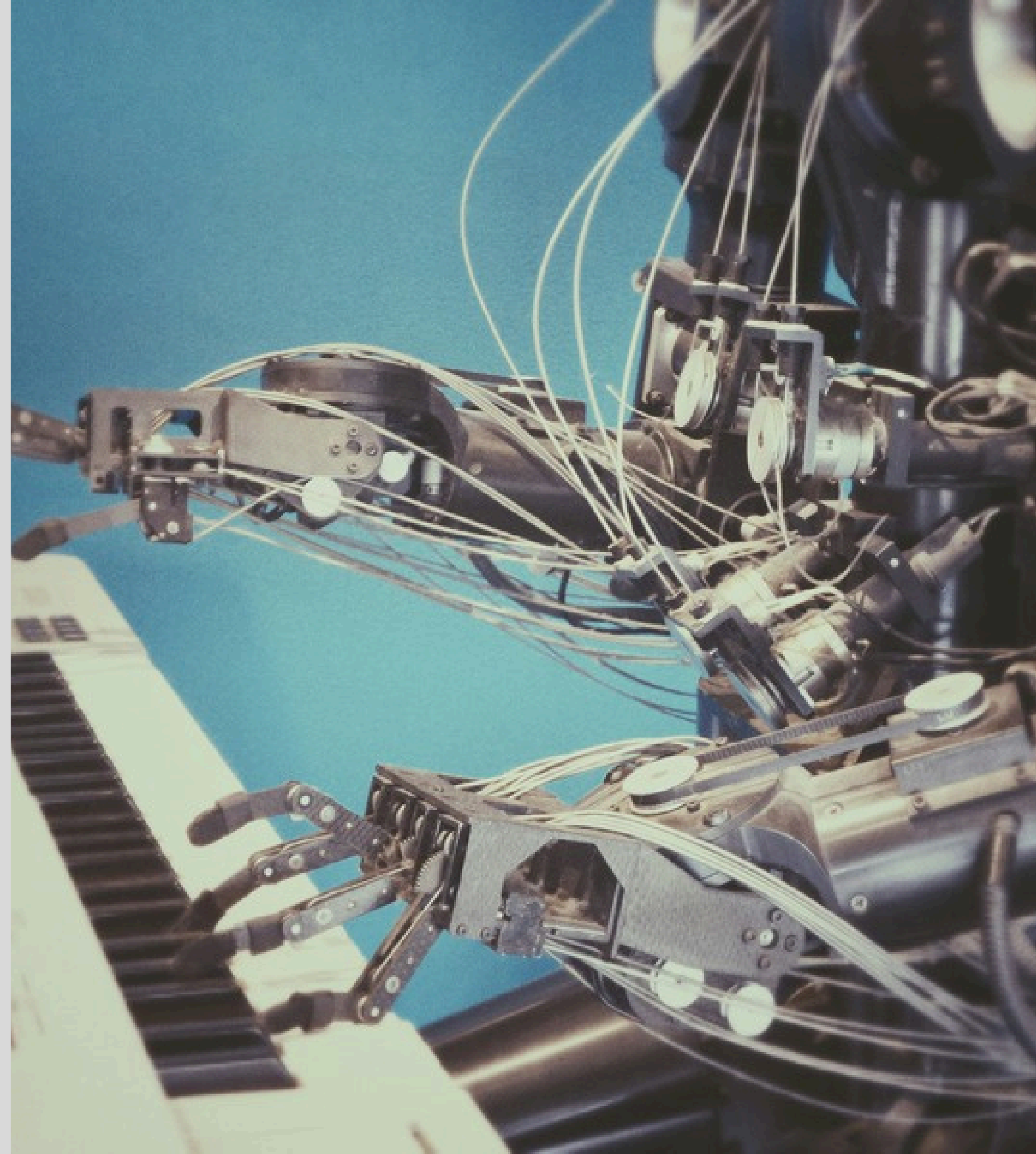




**It's not just  
technology ...**

**Think about  
people's needs  
and how best to  
address them**

**(5)**



# Discussion

(5)



# Contact

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